

TECHNOCYCLE

TECHNOLOGY RECYCLING SOLUTIONS

Why TechnoCycle ITAD Services

1. Data Security Management

- a. We are capable of on-site / off-site data erase and destruction.
- b. We own and operate a mobile shredder capable of shredding hard drives, tapes, floppies, CD's, and other data-bearing material.
- c. We perform our data erasure in conformity to the NIST 800-88 guidelines for media sanitization. Erasure is performed by means of a "destructive write process" using a DOD 5220.22M-compliant erasure method. We further acknowledge that all hard drives failing the erasure process will be destroyed.
- d. We carry a \$1M errors and omission policy for our data destruction services.

2. Environmental Responsibility & ISO 14001

- a. We are certified to "R2", which is one of the most stringent electronic recycling standard in North America.
- b. All of our environmental, health, safety, and recycling processes have been independently audited and verified by an ANAB-accredited 3rd party auditor.
- c. We monitor all materials that contain lead, mercury, cadmium, selenium and beryllium through the disposal downstream to their final disposition. This downstream tracking is transparent to our customers.
- d. We do not export or landfill non-working, non-functional, untested, or electronic waste.
- e. We have a stated environmental policy and have evaluated and minimized our environmental aspects and potential impacts.

3. Liability Management

- a. We carry \$9M of liability insurance in the form of a \$4M general liability insurance policy, with an additional \$5M "umbrella" liability.
- b. We carry a \$1M errors and omissions policy for our data-erasure services.
- c. We carry a \$1M environmental policy for our environmentally-based services.
- d. We carry workman's compensation for all employees.
- e. All employees must pass a hiring screening process and our employees are randomly drug tested.
- f. Our facility has redundant alarms and an on-site camera-based surveillance system.

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4. Health & Safety (OHSAS 18001)
 - a. We monitor our workplace for unsafe levels of airborne and surface contaminants according to OSHA standards.
 - b. We operate safely. We have identified and addressed health and safety aspects within our workplace in accordance with OSHA standards and ensure that we continually improve our workplace safety.
 - c. We have an on-going safety program for the continued safety of our employees.

5. Simplified Logistics
 - a. We are available to pick-up your equipment anytime: during normal business hours, after-hours (morning or evening), on weekends.
 - b. We use internally trained drivers and assistants to pick-up all equipment and do not subcontract these services to third parties.

6. Asset Accountability
 - a. We provide our customers with an inventory report including the manufacturer, model, serial number, and customer asset tag of all assets processed.
 - b. We track all assets to final disposition including reuse or recycling.